

United States Postal Service®

INDUSTRYALERT

Northeast Area – Hurricane Maria Update – Caribbean District (Puerto Rico and U.S. Virgin Islands)

Updated: Thursday, January 18, 2018 @8:30am

The Northeast Area and Caribbean District are reporting the following recovery efforts to the impacts of Hurricane Maria:

The San Juan P&DC and Catano DMDU Annex are accepting FAST appointments. DDU drop shipments are being accepted in all offices open for retail, mail pickup and mail delivery services.

The Caribbean District is accepting Priority Mail Express for Puerto Rico and Virgin Islands with normal service guarantees. The suspension of the shipment of LIVE animals to Puerto Rico and Virgin Islands has been lifted.

All incoming mail service is available in Puerto Rico and the Virgin Islands. All customers are receiving mail through pickup at Post Offices or via delivery.

Puerto Rico

Customers served by the following offices should pick up their mail at alternate pickup locations during regular retail hours:

- Arecibo Pueblo, 00612 — Alternate location: Arecibo MPO, 00612.
- Cappare Heights Station, 00968 – Alternate location: Hato Rey, 00918 (Mail/Package pickup only), San Juan MOWS, 00936 (PO Box Mail only).
- Plaza Carolina, 00985 — Alternate location: San Juan AMF, 00985.
- Punta Santiago, 00741 — Alternate location: Humaco, 00791.
- Santa Isabel*, 00757— Alternate location: Salinas, 1 Baldorioty Santa Isabel (right across the street from the Post Office), 00751 (PO Box Mail only).
- Santa Isabel*, 00757— Alternate location: Coamo, 00769 (mail/package pickup only).
- Toa Alta, 00953 — Alternate location: Toa Baja Pueblo, 00951

*Soft opening Saturday, January 20. Post office scheduled for full operations beginning Monday, January 22.

The following offices are open for PO Box mail, package pickup, and or delivery services (no retail) during regular retail hours except as noted below.:

- Barrio Obrero, 00915. (6 a.m. – 3 p.m.)
- Fernandez Juncos, 00909. (6 a.m. – 3 p.m.)

- LaPlata, 00786.
- Naguabo, 00718.
- Rio Blanco, 00744.

US Virgin Islands

All Post Offices in St. Thomas, St. John and St. Croix are back to full operations with the exception below.:

Customers served by the following office should pick up their mail at the alternate pickup location during regular retail hours.:

- Frederiksted, 00840 — Alternate location: Kingshill, 00850 (Delivery and retail services only. P.O. Box mail service has resumed at Frederiksted).

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